

CANCELLATION / DEPOSIT REFUND POLICY:

Booking fees are non-refundable in any situation of a cancel.
Booking fees are 6% of the rental cost (before taxes and gratuity).

All reservations are booked in advance, online and require a 50% deposit. You may cancel your reservation for any reason 15 days before the date of your rental via email (info@keepaustinwetwatercraft.com) at no charge and you're refunded your deposit, minus the booking fee. If you cancel within 14 days and 7 days we will hold \$100 plus booking fee and refund the remaining balance. Cancellations within 7 days will result in full loss of deposit, and all rentals cancelled within 72 hours will incur a 100% charge. Booking fee's are non-refundable in ALL cancel situations.

Any modifications must be made prior to 15 days before the rental date, in the event you need to modify an existing rental we will try our best to accommodate the request but make no guarantees.

There is no compensation for late arrivals or early return.

Weather Policy:

Cancellations due to severe weather are determined at the start time of your rental and based on the conditions happening at the lake. We do not cancel or make advanced decisions based on the forecast.

If severe weather prevents us from completing your reservation as planned, we will only charge for the time enjoyed on the boat, up to a full refund (minus the non-refundable booking fee) if no part of the rental is completed.

Keep Austin Wet operates rain or shine to show you a great time. We have some of the best boat parties, all while keepin' it wet!

TIME BEFORE RENTAL *CHARGES DUE*

> 15 Days - **No Cancellation Fee (Booking fees non-refundable)**

14-7 Days - **\$100 Cancellation Fee + Booking Fees**

7-3 Days - **50% of Total Rental + Booking Fees**

72 Hrs - **100% of Total Rental**



Monday - Friday 9am - 7pm • info@keepaustinwetwatercraft.com

Paradise Cove Marina 17141 Rocky Ridge Road • Austin, TX 78734