

CANCELLATION / DEPOSIT REFUND POLICY:

Booking fees are nonrefundable in any situation of a cancel. Booking fees are 6% of the rental cost (before taxes and gratuity).

We ask for 50% down of your total rental cost. You may cancel your reservation for any reason 15 days before the date of your rental via email (info@keepaustinwetwatercraft.com) at no charge. If you cancel within 14 days and 7 days we will hold \$100 and refund the remaining balance. Cancellations within 7 days will result in full loss of deposit and all rentals cancelled within 72 hours will incur a 100% charge. (Booking Fees are non-refundable)

In the event it is raining or there's severe weather at the time of your rental we will cancel at no charge, but we will not cancel based on the forecast but rather day of conditions. Any payments/deposits will be refunded if reservations are cancelled by KAW due to weather. (Booking Fees are non-refundable) There is no compensation for late arrivals or early return.

Any modifications must be made prior to 15 days before the rental date, in the event you need to modify an existing rental we will try our best to accommodate the request but make no guarantees.

TIME BEFORE RENTAL *CHARGES DUE*

> 15 Days - No Cancellation Fee (Booking fees non-refundable)
14-7 Days - \$100 Cancellation Fee + Booking Fees
7-3 Days - 50% of Total Rental + Booking Fees
72 Hrs - 100% of Total Rental

